
Access and Equity Policy

Purpose

Sheforce is committed to providing opportunities to individuals facing barriers to employment and vocational education and training.

We achieve this through adhering to the following principles:

Access

We believe that services should be available to everyone who is entitled to them and should be free of any form of discrimination.

Equity

We believe services should be developed and delivered on the basis of fair treatment of clients who are eligible to receive them.

Communication

We are continuously reviewing strategies to inform jobseekers of our services and how they can obtain them, and we welcome and encourage feedback on how we can improve.

Responsiveness

We are sensitive to the needs and requirements of jobseekers, apprentices and trainees facing barriers to employment and vocational education and training, and we are committed to being as responsive as far as practicable to the particular circumstances of individuals.

Effectiveness

Our service is “results-oriented” and focused on meeting the needs of jobseekers, apprentices and trainees from all backgrounds.

Efficiency

We are committed to optimising the available public resources through a user-responsive approach to service delivery, which meets the needs of jobseekers, apprentices and trainees.

Accountability

We are committed to monitoring and measuring our performance as a Group Training Organisation; as part of this commitment we undertake regular performance reporting and evaluation of our service delivery.